

Health Care Fraud and Abuse— The Importance of Plan Member Engagement

The existence of health care fraud and abuse is an unfortunate reality. It's important for all stakeholders to acknowledge this risk, and understand their role in managing the impact. Jeff Alcock, manager of investigation services for Manulife Financial Group Benefits, and past chair of the Canadian Health Care Anti-Fraud Association will discuss the importance of engaging all stakeholders, with particular focus on the role of the plan member in mitigating the risk and impact to group benefit plans. Take advantage of this opportunity to stay on top of the latest developments of health care fraud and abuse prevention.

Speaker

Jeff Alcock, HBA, Manager of Investigative Services, Manulife Financial Group Benefits

Mr. Alcock is the manager of investigative services for Manulife Financial Group Benefits. He is responsible for leading the team of experts at the forefront of Manulife's fraud prevention efforts. The team; comprised of investigators, claims analysts and industry consultants, works to protect group benefits plans from the harmful effects of fraud and abuse. This damage includes a loss or decrease in health insurance coverage for plan members and a financial loss for the organizations that sponsor the benefits plans. Mr. Alcock is a graduate of Wilfrid Laurier University in Waterloo. He is the past chair of the Canadian Health Care Anti-Fraud Association, is an associate member of the Association of Certified Fraud Examiners and the National Health Care Anti-Fraud Association in the United States.

Date

June 16, 2009 (Tuesday)

Time

8:00-10:30 a.m.—Continental Breakfast and Presentation

Location

Hilton Toronto Hotel
Osgoode Room (3rd Floor)
145 Richmond Street West
(Richmond and University)
Toronto, Ontario M5H 2L2

R.S.V.P.

By Thursday, June 11, 2009

No refunds will be granted for cancellations after June 11.

Cost

\$75 (\$55—Toronto Area Chapter members and new CEBS graduates)

Continuing Education Credit

Upon request, the Toronto Area Chapter will supply two CE credits.

To Register

Mail reservation and cheque to: **TORONTO AREA CHAPTER—ISCEBS**
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Pay with PayPal

You can pay with PayPal (using a major credit card or debit card) at www.iscebs.org/torontochapter

To reserve by e-mail

jebonkowski@manionwilkins.com

Questions

Questions regarding the presentation, or the ISCEBS Toronto Area Chapter can be directed to the Chapter President, Wayne Murphy, CEBS at wayne_murphy@pbas.ca or by phone at (416) 674-2407 ext. 237.

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