



**Sara Galle**

**Vice President, Customer Success – Absence  
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Sara brings 15 years of expertise in the absence and accommodations landscape to her role as vice president of customer success – absence. She drives customer retention, engagement, and experience through a holistic approach to absence management that supports employees while delivering positive employer outcomes. Sara leads teams across account management, implementation, reporting and data analytics, and program management. Her strategic direction shapes the technology and product road map for absence services to continuously meet evolving customer needs. Sara collaborates closely with senior leaders to uphold excellence in account management and implementation and shares insights as a frequent industry speaker. She holds a bachelor of arts degree in communication and a master of arts degree in health communication from Michigan State University.