



**Lisa Paterson, CDMP**

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Lisa is a seasoned senior leader in disability management with over 15 years of experience driving impactful solutions across Canada. As vice president of operations and pre-claim services at the Disability Management Institute (DMI), she leads the delivery of innovative, client-focused disability management strategies, with a strong emphasis on early intervention and workers' compensation. With a background in psychology and a Certified Disability Management Professional (CDMP) designation, Lisa brings a holistic, stakeholder-centered approach to case management. She is committed to recognizing the unique circumstances of each employee while balancing organizational goals. Lisa firmly believes that strong financial performance and a positive employee experience are not mutually exclusive—and that doing the right thing is always a sound business decision.